PTO/SB/08B (08-03)
Approved for use through 07/31/2006. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
ter the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Complete if Known

E POAT	PADE Substitute for form 1449/PTO				Complete if Known			
	· <u> </u>				Application Number	09/886,515	·	
·`\					Filing Date	June 21, 2001		
}	STA	TEMENT E	BY A	PPLICANT	First Named Inventor	Villavicencio	HLULIVLL	
		(Use as many she	ate se n	arassaru)	Art Unit	2182	MAR 1 6 2004	
	(Coo do maily choose as necessary)				Examiner Name		Toobsology Contor 04	
,	Sheet	1	of	2	Attorney Docket Number	OBLX-01023US0		

NON PATENT LITERATURE DOCUMENTS					
Examiner Cite Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume number(s), publisher, city and/or country where published.			T ²		
		LEON, McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, Vol. 17, Iss. 30, p. 53.			
		COONEY, IBM rolls out host- and server-based mgmt. apps, Network World, Framingham, 2/6/1995, Vol. 12, Iss. 6, pp. 6-7.			
		WALSH, Remedy releases three applications for help-desk suite, InfoWorld, San Mateo, 4/21/1997, Vol. 19, Iss. 16, p. 34.			
		SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23.			
		MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39.			
		Clear Trust, Unified Access Management, Securant Technologies, Inc., pp. 1-23, 1997.			
		SiteMinder Agent Operations, Verson 4.0, Netegrity Inc., 1997			
		SiteMinder Deployment Guide, Version 4.0, Netegrity Inc., 1997			
		SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997			
		SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997			

Examiner	Date	
Signature	Considered	

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO:

Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/08B (08-03)

Approved for use through 07/31/2006. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Difference of the property of				Complete if Known			
10	10 10 10 11 17 70 17 70			Application Number	09/886,515	BECEIVED	
INF	ORMATION	DIS	CLOSURE	Filing Date	June 21, 2001		
STA	TEMENT B	BY A	PPLICANT	First Named Inventor	Villavicencio	MAR I 6 ZUU4	
	(Use as many she	ote se n	eressan/l	Art Unit	2182	Technology Center 210	
(ose as many sneets as necessary)				Examiner Name		3,	
Sheet	2	of	2	Attorney Docket Number	OBLX-01023L	JS0	
	•						

NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²	
		SiteMinder Installation Guide, Version 4.0, Netegrity Inc., 1997	,	

Examiner	Date	
Signature	Considered	

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.
This collection of information is required by 37 CFR 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO:

Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.